

Case study 1

#### Client



Alcatel - Lucent is the leading IP networking, ultra-broadband access, and cloud technology company

# **Need & Challenge**

The customer approached us with the request for enhancement of the current billing system

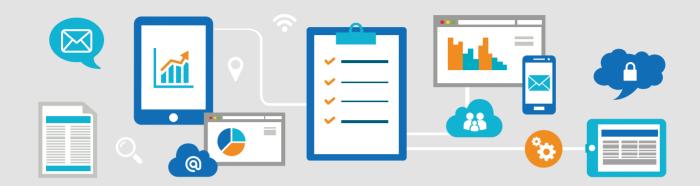
## **Business objectives**

- Migration from Alcatel IN solution to BSCS iX SDPx solution
- Embedding new system features
- Configuration of New rate plans
- Implementation of pre-paid GPRS

Case study 2

# **Project process** New features development and 01 integration on the test platform 02 Test cases and test scenarios preparation Tests running on the a. Test cases updating 03 b. Bugs registration in the bug tracking system test platform c. Reporting about test results Perform several bug fixing 04 and testing cycles Implementing stabilized build on the 05 production platform Verification of build's stability a. Bugs registration (if there . 111 06 required some changes) on the production platform b. Reporting about test results Bug fixing and build stabilization (if required) Acceptance testing on the 08 production platform

Case study 3



### **Technologies**

Billing platforms: BSCS iX, BSCS SDPx

**Service Control Point platform:** HP OC-SAC

Call Detail Records platform: HP IUM platform

Service provisioning platform: HP Service Activator

Balance enquiry and recharge solution: LHS iX Recharge software

integrated with HP Self-care IVR

